

# Referral Procedures: Learn HOW, WHEN & WHO to refer clients to!

CLEAR

EMOTIONAL WELL-BEING

MENTAL HEALTH

COLLABORATION - CO-ORDINATION - QUALITY

Would you know how to appropriately assist a service user to make contact with another service?

Quite often we encounter clients / service users that would benefit from the expertise of other community & voluntary or statutory sector organisations, but we are unsure who to refer the client to or how to refer them.

The CLEAR Project is offering Community & Voluntary Sector Organisations, who provide mental health and emotional well-being services the opportunity to participate in a **FREE** training & development session which will provide you with the skills and knowledge needed to refer clients to other organisations.

At the end of this session you will be able to:

- ⇒ Identify options for referral... who you can refer to
- ⇒ Determine how appropriate it is to refer clients to other organisations
- ⇒ Enable clients to take up referral opportunities
- ⇒ Receive referrals from other sources

**WHO Should Attend:** Community & Voluntary Sector Managers, Staff & Volunteers

**WHERE:** Wednesday 27th May, Tara Centre, OMAGH  
Wednesday 3rd June, DERRY / LONDONDERRY (VENUE TBC)  
Wednesday 10th June, Fermanagh House, ENNISKILLEN

**TIME:** 10.00 am – 3.00 pm

**Cost:** **FREE** (refreshments will be provided)

**FOR FURTHER INFORMATION OR TO BOOK AT PLACE:**


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(or complete attached booking form)

*DHC Supported Initiative*

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